





PATENTS
112025-0421C1
Seq. #8698 CPOL # 392867

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re The Application of:)	
Lawrence Johnson et al.)	
)	
Serial No.: 10/728,610)	Examiner: Al Aubaidi, Rasha S.
)	
Filed: December 5, 2003)	
)	
For: CALL ROUTING CONTROL US-)	Art Unit: 2642
ING CALL ROUTING SCRIPTS)	
)	
)	
)	Cesari and McKenna, LLP
		88 Black Falcon Avenue
		Boston, MA 02210
		October 14, 2005

"Express Mail" Mailing-Label Number: EV 336699790 US

Honorable Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

FORMAL DRAWING TRANSMITTAL LETTER

If the Examiner in charge of the above-identified application approves, please substitute the enclosed drawing sheets containing formal version of Figure 2 for the corresponding drawing sheets currently in the application.

Please charge any additional fee occasioned by this paper to our Deposit Account
No. 03-1237.

Respectfully submitted,



Shannen C. Delaney

Reg. No. 51,605
CESARI AND MCKENNA, LLP
88 Black Falcon Avenue
Boston, MA 02210-2414
(617) 951-2500